

COMMUNITY TRANSPORT ADVICE & INFORMATION

Go North Devon Ltd

The Shopmobility Centre, Albert Lane, Barnstaple
Tel. 01271 328866 www.gonorthdevon.co.uk

Transport Co-ordination Service

Karen Rose, TCS, Devon County Council, Matford Lane,
County Hall, Topsham Road, Exeter **Tel. 01392 382123**

MOBILITY PROVIDERS

Adaptacar Pathfields Business Park, South Molton

Tel. 01769 572785 Sales and service repairs to a complete range
of mobility equipment including driving controls for the disabled.

Age Concern Barnstaple & District

1 Litchdon Street, Barnstaple **Tel. 01271 324488**
9.30am - 4pm, Monday to Friday. Short term loan of wheelchairs.

A M Care Unit 2 Daddon Court, Clovelly Road Ind. Estate, Bideford

Tel. 01237 479560 Monday to Thursday, 9.30am - 5pm, Friday
9.30am - 2pm, Saturday 10am - 2pm. Sales, repairs and hire
of mobility equipment.

Braunton Mobility Centre

3 Cross Tree Centre, Chaloners Road, Braunton.
Tel. 01271 814577 Provides sales, service, repair and hire of
scooters and wheelchairs and provides all mobility equipment.
Monday to Friday, 9.30am - 4.30pm; Saturday 9.30am - 1pm.

Blue Badge Scheme - Care Direct

Tel. 0845 1551 007 Monday - Friday, 8am - 8pm; Saturday,
9am - 1pm. Information and help for older people, vulnerable
adults and their carers.

British Red Cross Pannier Market, Torrington

Tel. 01805 625405 Monday to Saturday, 10am - 4pm,
Wednesday 10am - 1pm. Sales and loan of manual wheelchairs
and other mobility aids.

British Red Cross Fishleigh Court, Roundswell, Barnstaple

Tel. 01271 329241 Monday, Tuesday and Friday, 9.30am - 12noon.
Short term loan of various mobility aids and attendant
pushed wheelchairs.

Go Shop Mobility Ltd

Shopmobility Centre, Albert Lane, Barnstaple
Tel. 01271 328866 Monday - Friday, 9.15am - 4pm
Provides the sale of a wide range of living and mobility aids,
raising money to support Shopmobility via its retail section. Cash
purchase or cheque supported by a cheque guarantee card.

COMMUNITY TRANSPORT GROUPS, VOLUNTARY CARS, RING & RIDE

Age Concern Barnstaple & District

1 Litchdon Street, Barnstaple
Tel. 01271 324488 Monday to Friday, 9.30am - 4pm
Voluntary car scheme operating within approx 5 mile radius of
Barnstaple. Priority will be given to those attending hospital or
medical appointments.

Braunton & District Volunteer Bureau

Tel. 01271 815222 Monday to Thursday, 9.30am - 12.30pm
Voluntary car scheme for medical appointments & local shopping.

British Red Cross

Tel. 01872 267963 or 267961 Monday to Friday, 9am - 4.30pm
Transport to and from hospital and for medical appointments.
Escorts available on longer journeys to visit relatives or when
moving to new residential accommodation.

Combe Martin & Berryarbor

Community Car Service, High Corner, Corner Lane, Combe Martin
Tel. 01271 882406 Monday to Friday.
For medical appointments and hospital visiting only.

Ilfracombe Community Transport

149 High Street, Ilfracombe
Tel. 01271 855951 www.ilfracom.org.uk 10am - 2pm Monday,
Tuesday, Thursday and Friday. Ring and Ride from your own front
door to Ilfracombe, Barnstaple and Minehead. Also operating is a
Voluntary Car Scheme and a Community Group Minibus Hire.

North Devon Ring & Ride

Albert Lane, Barnstaple www.gonorthdevon.co.uk
Tel. 01271 328866 From your own front door to town or
supermarket and return. Telephone between 9.15am - 4pm,
Monday to Friday. See timetable overleaf.

North Tamar CTA Ltd

4 The Square, Holsworthy.
Tel. 01409 259001 Email: transport@ntcta.org.uk
Ring and Ride provides a door to door service in wheelchair
accessible transport to various destinations. Voluntary Car Scheme
available if you have no other form of transport.
Open 10.00am - 1.00pm, Monday to Friday.

South Molton & District Volunteer Bureau

The Amory Centre, 125 East Street, South Molton.
Tel. 01769 573167 answerphone (please leave a message and
someone will call you back) For the elderly and unwell requiring
transport for medical and hospital appointments.

Torrige Community Transport Association Ltd.

74a High Street, Bideford **Tel. 01237) 423232**
Ring & Ride service that will collect and return you to your door
on a fortnightly timetable into Bideford, Barnstaple, Bude,
Hatherleigh and Okehampton, for shopping etc. Timetable
available. Voluntary Car Service also available for those who
have no other means of transport. Booking line Monday to Friday,
9.30am - 12.30pm.

TRANSPORT TO HEALTH

North Devon Cancer Care Car Service

Go North Devon Ltd, The Shopmobility Centre, Albert Lane,
Barnstaple **Tel. 01271 328866** www.gonorthdevon.co.uk
A comfortable means of transporting patients needing to travel
to RD&E Wonford, Exeter for radiotherapy.

Single Point of Contact (SPOC)

Tel. 01271 314332 Monday to Friday, 9.30am - 4pm
Patients attending North Devon District Hospital and other
Community Hospitals are expected to meet their own transport
needs to and from the hospitals. Those requiring transport
information and journeys should contact their SPOC office who
can advise on transport opportunities in their area.

AMBULANCE SERVICES

British Red Cross Society

Red Cross House, Lighterage Hill, Newham, Truro
Tel. 01872 267961 Monday to Friday, 9am - 5pm
Voluntary car scheme and limited ambulance transport operating
in Devon, Cornwall, Dorset and Somerset.

St John Ambulance, Devon

County Office, Manaton Close, Matford Business Park, Exeter
Tel. 01392 824445 Monday to Friday, 9.30am - 4pm.
Patient transport service. Pre-arranged ambulance transport
between locations anywhere in England and Wales accessible by
road. Charges apply, please telephone for further details on the
above number selecting the transport option.

St John Ambulance, South Molton

Jim Ricketts, 24 Hugh Squier Avenue, South Molton.
Tel. 01769 573777 Limited ambulance transport available.



North Devon Shopmobility

The Shopmobility Centre, Albert Lane, Barnstaple, Devon

Tel. 01271 328866 www.gonorthdevon.co.uk

Monday to Friday, 9.15am - 4pm. Providing the loan of manual and powered wheelchairs or electric scooters to help anyone with limited mobility to enjoy the facilities of Barnstaple town centre, along with a volunteer escort service and a sighted guide service for clients with a visual impairment. Long term hire of manual wheelchairs available. From 1st January 2009 there is an annual membership fee of £10 or a £5 temporary membership for a 2 week period. A £4 deposit will apply and it is hoped that clients will continue with their generous donations.

North Devon Voluntary Services

Volunteer Centre, 149 High Street, Ilfracombe

Tel. 01271 866300 Loan of manual wheelchairs, powered

equipment and mobility aids. Short and long term hire available.

Monday to Friday, 10am - 1pm & 2pm - 4pm. Closed Wednesdays.

Pluss Tel. 0845 0581081 For all NHS wheelchair repairs.

Pluss Mobility

Riverside Road, Pottington, Barnstaple

Tel. 01271 347934 Monday to Friday, 8am - 4.30pm

Disability equipment, sales and repairs.

The Radar National Key Scheme

Radar Keys allow access to disabled public toilets across the country. To purchase a radar key or for more information contact Care Direct on 0845 1551 007 or alternatively visit the office on the first floor in Green Lanes Shopping Centre.

South Molton Age Concern

2 Broad Street, South Molton **Tel. 01769 574160** Monday, Tuesday, Thursday & Friday, 9.30am - 4.30pm; Saturdays, 9.30am - 12.30pm.

Hire of manual wheelchairs, electric scooters, walking frames and bed tables for a nominal charge with a refundable deposit.

Valley Wheelchair Services Tel. 01271 830108

Servicing, repair, and safety checks. Home visits available.

SCHOOL & COLLEGE TRANSPORT

Devon Smartrider Student Card Tel. 0845 155 1019

Students aged 16+ who attend North Devon College, Bideford College or Ilfracombe College may be eligible.

Independent Travel Training Tel. 01392 382751

Independent Travel Training is a new scheme which has been set up to help young people with special needs learn how to develop the skills for safe independent travel, working in conjunction with their school or college.

SHOPPING CENTRES & STORES

The following stores and garden centres can provide manual wheelchairs. *Powered equipment also available, call for details.

ASDA*	01237 427720
ATLANTIC VILLAGE	01237 422544
BJ's VALUE HOUSE	01271 327966
B & Q	01271 314400
BRIAN FORDS	01271 327744
FOCUS	01271 379709
GREEN LANES SHOPPING CENTRE	01271 322278
HOMEBASE	0845 6407208
MORRISONS*	01237 422337
MARKS & SPENCER	on request at store
SAINSBURYS*	01271 325498
SOMERFIELD	01271 372743

GARDEN CENTRES

EGGESFORD GARDENS	01769 580250
RHS GARDEN ROSEMOOR	01805 624067
ST JOHNS GARDEN CENTRE*	01271 343884
TRELAWNEY at ASHFORD GARDEN CENTRE	01271 342880

MINI BUS HIRE

Exmoor Community Bus Association

4 Bath Meadow Drive, Dulverton, Somerset.

Tel. 01398 323665 9am - 4.30pm daily, except bank holidays.

Tail-lift minibus available for hire to community organisations in Exmoor and surrounding areas for shopping and social activities.

North Devon Ring & Ride

Tel. 01271 328866 Vehicle available at weekends or after 5.30pm weekdays. No overnight hire allowed. Call for further details.

North Tamar CTA

Tel. 01409 259001 Wheelchair accessible minibus for hire during evenings and weekends to community groups.

South Molton Taxi Service Tel. 01769 573636 16 & 33 seater minibuses for private hire, please telephone for further details.

St John Ambulance, South Molton

Jim Ricketts, 24 Hugh Squier Avenue, South Molton

Tel. 01769 573777 One community transport minibus with tail lift. Available evenings and weekends subject to driver availability.

Torrige Community Transport Association Ltd

74a High Street, Bideford. **Tel. 01237 425522**

Tail-lift minibus available for hire to community organisations.

Webbers Taxi Service

Tel. 01598 763467 Two 16 seater mini buses for private hire.

TAXI/PRIVATE HIRE

A1 Taxi Service, Barnstaple	01271 322922
ABC Taxis, Ilfracombe	01271 867777
Adrian's Private Hire, South Molton #	01769 573513
Alpha Cars, Bideford #	01237 475949
Apollo Cars, Barnstaple #	01271 326299
Barnstaple & District Value Cars #	01271 327777
Bideford Taxis #	01237 429992
B-Line Taxis, Barnstaple	01271 322117
Carol's Cars, Lynmouth	01598 753501
Fremington & District Taxis #	01271 323037
Holsworthy Cars #	01409 259420
Kevs Cabs, Barnstaple	01271 376619
Mac's Taxis, Ilfracombe #	01271 863102
Quay Cars, Bideford #	01237 478956
R & D Travel, Torrington	01805 622707
South Molton Taxi Service #	01769 573636
T & T Taxis and Mini Bus, Braunton	01271 816882
Trevors Taxis, Wrafton	01271 815353
Webbers Taxi Service, Challacombe #	01598 763467
Woolacombe Taxis & Private Hire	01598 871444
# wheelchair accessible vehicles available	

COACH HIRE

Carmel Devon Coach Hire, Northlew	01409 221237
Dene Valley Coaches, Barnstaple	01271 372800
Filers Travel Ltd, Ilfracombe	01271 863819
Hemmings Coaches, Holsworthy	01237 451282
Martins Travel, Braunton	01271 815349
Heards Coaches, Bideford	01237 441233
Hills Services, Torrington	01805 601203
Hookways, Meeth	01837 810257
Streets Coachways Ltd, Chivenor	01271 815069
T W Coaches Ltd, South Molton	01769 572139
Taw & Torrige Coaches, Merton #	01805 603324
Turners Tours, Chulmleigh #	01769 580242
# wheelchair accessible vehicles available	

PUBLIC TRANSPORT

Barnstaple Park & Ride

Bus service to and from Barnstaple town centre from the Park & Ride site next to Park School. Low floor easy access buses. Free parking for Park & Ride customers. Service operates from 7am - 6.30pm, Monday to Saturday (excluding public holidays). £1 adult day return, 70p child 5-15 yrs, £1.50 family day return. £5 multi-journey (12 single trips valid for 1 month).

Devon Access Wallet

The Devon Access Wallet scheme is an initiative to help make journeys by bus or train easier for anyone with communication difficulties, people with disabilities, deaf people and those whose first language is not English.

If you would like a wallet or to find out more information, please call **01392 383509** or email: accesswallet@devon.gov.uk

National Express Ltd

Tel. 08717 818181 www.nationalexpress.com
Monday - Saturday, 8am - 8pm; Sundays 10am - 8pm
Long distance express coach services nationwide.

Traveline South West

Tel. 0871 200 22 33 Open 7am - 10pm, 7 days a week.
Comprehensive public transport travel planning and timetables for the whole South West region.

BUS OPERATORS

Beacon Bus, Dolton *	01805 804240
Carmel Coaches, Northlew	01409 221237
Filers Travel Ltd, Ilfracombe	01271 863819
First Barnstaple (fares & lost property *) (customer care)	01271 376524
Hookways, Meeth	0845 6001420
Stagecoach Devon Ltd, Barnstaple *	01837 810257
T W Coaches Ltd, South Molton	01271 329089
Taw & Torridge Coaches, Merton *	01769 572139
Turners Tours, Chulmleigh *	01805 603324 01769 580242

* Some routes are operated by low floor fully accessible vehicles, please telephone the bus operators direct for further information.

TRANSFERS

Airport Shuttle	01271 327073
B-Line Taxis	01271 322117
Executive Shuttle Services	01271 323360
Parkway Shuttle	07717 684171

RAIL SERVICES

First Great Western Assisted Travel Department

Barnstaple Railway Station **Tel. 0800 197 1329**
Offering step free access to station, disabled parking, wheelchairs, ramp available for train access, assistance if required. For further information on these facilities, please call the above number

National Rail Enquiries Tel. 08457 484950

Tarka Rail Association www.tarkarail.org
Representing users of the Barnstaple to Exeter rail line.

FARE CARS

A shared private hire car service at special low fares.
Wheelchair accessible vehicle subject to availability.

Devon Fare Car F6

Holsworthy Cars **Tel. 01409 259160**
Bradworthy, Chilsworthy, Sutcombe, Pancrasweek, East and West Putford and Abbots Bickington with Holsworthy. Also any point within Holsworthy to and from Holsworthy Hospital and the Medical Centre.

Devon Fare Car F8

Holsworthy Cars **Tel. 01409 259160**
Linking a large rural area with various points in Holsworthy with Launceston. All bookings must be made at least one day in advance. 10am - 3.30pm weekdays; Saturdays 10am - 1.30pm.

Devon Fare Car F10

Adrian's Private Hire **Tel. 01769 572173**
Linking a large rural area with several points in South Molton.

Devon Fare Car F15 (Bray Travel Club)

Adrian's Private Hire **Tel. 01769 572173**
Linking Loxhore, Challacombe, Stoke Rivers and Goodleigh with Barnstaple. Bookings to be made by 3.30pm the day prior to travel.

CONCESSIONARY FARE SCHEMES

Concessionary Bus Travel Scheme

Tel. 01392 383688 www.devon.gov.uk/national bus pass.
Free bus pass for over 60's and disabled residents of North Devon and Torridge for free travel on local bus services throughout England. **Special offer on purchase of senior railcard to over 60's residents.**

Disabled Persons Railcard

Rail Travel Made Easy. **Tel. 0845 605 0525**
If you have a disability that makes travelling by train difficult you may qualify for the Disabled Persons Railcard allowing you 1/3 off most rail fares throughout Great Britain together with the same discount for an adult companion when travelling together.

CAR SHARE DEVON

Sharing a car makes a lot of sense. Whether you share on a frequent basis, or just one day a week, you can make a difference. Finding others who also want to share a car for similar journeys is now a lot easier thanks to the Devon County Council supported initiative. Simply register free at www.carsharedevon.com or call **08700 11 11 98**.

DEVON WHEELS 2 WORK CIC

Bridge House, Station Road, Halwill Junction
Tel. 0845 0944 308 The aim of the company is to provide scooters and motorcycles to enable individuals within Devon to get to places of employment, training or job search. Vehicles will be loaned to individuals for a period of up to 6 months.

CYCLE HIRE

Bideford Cycle, Surf & Kayak Hire

Torrington Street, East the Water, Bideford
Tel. 01237 424123
Bicycles to suit the whole family. Wheelchair tandem available.

Biketrail

Fremington Quay
Tel. 01271 372586 or 861407
Diverse and wide range of bicycles, disabilities catered for. Directly sited on the Tarka Trail, free parking.

Torrington Cycle Hire

Station Yard, Torrington **Tel. 01805 622633**
Bicycles suitable for the whole family. Child seats and buggies available. Open all year round.

Otter Cycle Hire

Station Road, Braunton
Tel. 01271 813339
Bike hire for all the family.

Tarka Trail Cycle Hire

Barnstaple Railway Station
Tel. 01271 324202 9am - 5pm.
Cycle hire, trike available. Seasonal end March - end October.

NORTH DEVON RING & RIDE TIMETABLE

DAY	PRINCIPLE AREAS SERVED	SET DOWN/ PICK UP POINT
MONDAY Weekly service	Ashford, Braunton, Croyde, Georgeham, Saunton, Wrafton	The Shopmobility Centre & Tuly Street, Barnstaple or Supermarket*
TUESDAY Weekly service	Atherington, Barnstaple, Bishops Tawton, Fremington, Instow, Landkey, Swimbridge	The Shopmobility Centre & Tuly Street, Barnstaple or Supermarket*
WEDNESDAY Fortnightly service	Bishops Nympton, Chittlehampton, Landkey, Rose Ash, South Molton, Umberleigh	The Shopmobility Centre & Tuly Street, Barnstaple or Supermarket*
WEDNESDAY Fortnightly service	Barnstaple, Lake, Tawstock and surrounding area	Supermarket(s)
THURSDAY Fortnightly service	Bratton Fleming, East Down, Churchill, Loxhore, Goodleigh, Shirwell, Stoke Rivers	The Shopmobility Centre & Tuly Street, Barnstaple or Supermarket*
THURSDAY Fortnightly service	Bishops Nympton, Chittlehampton, Chittlehamholt, George Nympton, Satterleigh, Umberleigh, Warkleigh	South Molton
FRIDAY Weekly service	Barnstaple Town, Bickington, Fremington, Instow, Newport, Whiddon Valley, Yelland	The Shopmobility Centre & Tuly Street, Barnstaple

* For Supermarket destination please check with the Co-ordinator on 01271 328866



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This Guide has been produced in good faith and every effort has been made to ensure its accuracy at the time of going to press. The publishers cannot accept liability for any errors, omissions or alterations to services, or endorse any services. The appropriate timetable leaflets should be consulted before travelling.

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north devon
TRANSPORT & TRAVEL

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